



# ATS Supplier Specification

## Functionality and Features:

- How does your software handle resume parsing and keyword matching?
- Can your software be customised to fit our specific recruitment process and needs?
- What kind of candidate communication tools does your software offer, such as scheduling interviews or sending automated messages?
- How does your software track and manage candidate data, such as application status or interview feedback?
- Can your software be integrated with our existing job board or career site?

## Pricing Structure:

- Do you offer different pricing tiers or packages?
- How is pricing determined, such as by the number of users or job postings?
- Are there any additional fees for specific features or services, such as support or training?

## Integrations:

- What kind of integrations does your software offer with other HR tools or software, such as job boards or HRIS systems?
- How easy is it to set up and manage these integrations?

## Notes:





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## Customer Support:

- What kind of support does your company offer, such as phone, email, or chat?
- What are the response times for support requests?
- How does your company handle support escalations or critical issues?

## Case Studies:

- Can you provide examples of companies similar to ours that have successfully used your software?
- What kind of improvements or ROI did these companies experience as a result of using your software?
- Can you provide references or testimonials from current customers?

## Implementation:

- What kind of training or support does your company provide to help with software adoption?
- How long does it typically take to implement your software?
- How does your company handle any technical issues or roadblocks during implementation?

## Data Security & Privacy:

- What kind of security measures does your software offer, such as encryption or data backups?
- How does your software comply with data privacy regulations, such as GDPR or CCPA?
- Do you offer any specific tools or features to help with compliance?